

Technical Bulletin: Reassigning Assembly Number

The error message is generated when the assembly number for a model is not found in the handshake between the hardware and the software.

To solve the problem here is the procedure to restore the setting.

1. In the software user interface under the 'Options' menu select 'Advanced Settings'
2. Enter the password **789**
3. From the 'Advanced Settings' Menu press and hold the CTRL -> ALT -> Shift -> and A keys on your keyboard
4. You should see a small menu pop up like this

If the setting has been lost usually the serial number in the first field will need to be restored, enter the full serial number in the first field. **TC-XXX-XXXX-XXX**



The screenshot shows a 'Remote Configuration' dialog box with the following fields and values:

Field	Value
Serial	TC-829-0713-005
UniquelD	FFFFFFFFFFFFFFF
FirmwareRev	0.0
DateOfFirstUse	Unknown
DateOfManufacture	Unknown
Assembly	6599
AssemblyRev	0

At the bottom are 'Save' and 'Cancel' buttons.

6. The sixth field, 'Assembly' is where you will enter the assembly number for your hardware, according to the following table:

Model#	Assembly #	Product Name
TC-833	5001	Omni Wide Angle
TC-836	5599	Omni XL
TC-827	5214	Omni HD
TC-830	5585	Omni STD
TC-829	5279	Optima Plus+
TC-850	5964	FlexHite
TC-853	5985	FlexHite HD
TC-863	6571	FlexHite Dome STD
TC-861	6569	FlexHite Dome HD
TC-825	5983	DPM Tower

7. 'Save' these settings
8. 'Save' at the bottom of the 'Advanced Settings' menu
9. Restart the application and see if the problem is solved.
10. Re-Calibrate the verifier

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